



INTERNATIONAL SYMPOSIUM  
ON HUMAN IDENTIFICATION

PALM BEACH, FL | NOVEMBER 3-6, 2025

# Exhibitor Rules & Regulations



# Exhibitor Rules & Regulations

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# Exhibitor Rules & Regulations

The International Symposium on Human Identification is managed by Promega Corporation. The conference is intended to provide a marketplace for products and services used in the field of DNA identification and facilitate the exchange of information about new products or services.

## DEFINITIONS

“Event” means the 36th International Symposium on Human Identification, or ISHI 36, which includes the exhibition, conference, general sessions, workshops, meal functions and events produced by Promega Corporation. “Show management” means collectively, Promega Corporation and contractors working on behalf of Promega to manage the event. “Exhibitor” means the company or person that applied for exhibit space rental and agreed to enter into this contract upon acceptance by show management in the manner stated below. “Facility” means the location or locations at which the event is being held.

The exhibit space applications and agreements, these exhibitor rules and regulations, the exhibit display regulations and the exhibitor services manual are hereinafter referred to as the “Agreement” and constitute the agreement between the organizer and the exhibitor.

## ACCEPTANCE OF COMMUNICATION

Exhibitor agrees on its own behalf and on behalf of its employees and agents to receive event and organizer related information from show management and its associated contractors. Exhibitor waives any right or option on its own behalf and on behalf of its employees and agents to opt out of any forms of communication until the conclusion of the contracted event.

The signer of the exhibit space application shall be the official representative of the exhibitor and shall have the authority to act on behalf of the exhibitor. It is the exhibitor’s responsibility to inform show management if contact information changes to ensure the timely distribution of exhibition information to the responsible person within exhibitor’s organization. This person will receive all official correspondence from the show organizer and be responsible for communicating all information to appropriate individuals.



# Exhibitor Rules & Regulations

## ADMISSION POLICIES

Your exhibit pass allows you full access to the general session talks and networking events like the Welcome Reception and Offsite Dinner event on Wednesday at the Loggerhead Marinelife Center.

Exhibit hall admittance is restricted only to exhibitor personnel and registered attendees displaying an official badge. All personnel representing the exhibitor or its authorized agents must be properly identified with an official badge.

Exhibitors are permitted access to the exhibit hall one hour before and after posted show hours. Additional access may be arranged by contacting show management and will be granted solely at their discretion.

## EXHIBIT PERSONNEL REGISTRATION

Two free of charge ISHI registrations will be provided for **each** contracted 10' x 10' exhibit space. These are full registrations providing access to all general session talks and ISHI meal functions including: the Monday Welcome Reception, continental breakfast on Tuesday, Wednesday & Thursday, buffet lunch on Tuesday and Wednesday and the dinner event on Wednesday evening.

Additional booth personnel must be registered for ISHI in order to work the exhibit floor. **Exhibit only badges are not available.** All personnel may be registered using the on-line registration system found at [www.ishinews.com](http://www.ishinews.com)

Substitutions for booth personnel badges can be completed at no charge prior to the conference or at the conference registration desk. No substitutions can be made for badges that have already been used for admission. Lending or sharing of badges is prohibited. There will be no refunds for unused badges. Questions about registration should be directed to Kaylanie Story, [kaylanie.story@promega.com](mailto:kaylanie.story@promega.com) (608/210.5883).

### Registration Deadline Dates for Additional Exhibit Personnel

- Before August 22, 2025      Early Rate \$995
- Starting August 23, 2025      Standard Rate \$1,195



# Exhibitor Rules & Regulations

## PAYMENT INSTRUCTIONS

Show management accepts the following forms of payment: American Express, MasterCard, VISA, checks, ACH, or money orders payable in US dollars. **All credit card purchases will be subject to a 5% processing fee.** Bank transfers are payable only in US dollars drawn from a US bank. Transferred funds must be sent to:

JP Morgan Chase, N.A, Routing # 021000021

Address: JP Morgan Chase, 1 Chase Manhattan Plaza 21st floor, New York, NY 10005

Beneficiary name: Promega Corp.

Beneficiary account #: 547378036

Swift code: CHASUS33

Reference: Payees name and invoice # if applicable

BBI: JP Morgan Chase Bank, M.A.

Exhibitor is responsible for all bank charges including a processing fee of \$25 which must be added to the total amount transferred. The bank order must include the registrant's name and company name to facilitate tracking.

- **A deposit in the amount of 50% of the total space rental charge is due and payable upon booking/reserving space.**
- Full payment is due by September 30, 2025. If full payment is not received when due, booth space is subject to release and resale.

Check payments via mail or overnight express should be sent to:

Promega Corporation

Attn: ISHI 36

PO Box 689768

Chicago, IL 60695-9768

Promega's Tax ID number is 39-1388-811



# Exhibitor Rules & Regulations

## CANCELLATIONS AND CHANGES

Cancellation or downsize requests received 60 days or less before ISHI will not receive a refund, credit or price adjustment, unless circumstances require we shift to a virtual event. Requests for refunds made 61 days prior to ISHI will be honored using the schedule below. If for any reason an exhibitor must cancel their conference registration, they must cancel their housing arrangements separately. Show management is not responsible for hotel no-show fees or any travel or lodging expenses.

Exhibitor agrees:

That exhibit space will be considered cancelled by an exhibitor upon the date that written notice of cancellation is received by show management

Date of Cancellation	Percent of Refund Available
120+ days before ISHI	75% of Total Booth Cost
90-119 days before ISHI	50% of Total Booth Cost
60-89 days before ISHI	25% of Total Booth Cost
60 days or less before ISHI	0% of Total Booth Cost
ISHI is Cancelled	100% of Space Fees or Deposits already paid (will be applied to virtual event or next in-person event)

All cancellation requests must be made in writing. If the exhibitor downsizes, they may be required to move to a new booth location. Notification dates and percentages of penalty fees for reduction of exhibit space are the same as for canceling exhibit space. Penalty fees are assessed on the amount of the reduced space.



# Exhibitor Rules & Regulations

## BOOTH SELECTION

Exhibitors may indicate their choice for exhibit space based on the exhibit floor map provided at [www.ishinews.com](http://www.ishinews.com). Show management will assign exhibit space based on the exhibitor's booth preferences and potential neighbors.

It is show management's intent to accommodate exhibitors in a manner that will enable each to exhibit its products under the most favorable conditions.

Every effort will be made by show organizers to ensure good traffic flow throughout the exhibit floor through a passport scavenger hunt.

### Services/Equipment Included in Exhibit Space Rental

Your exhibit fees include the following:

- 10' x 10' exhibit space with side and back drapes and standard sign with company name and booth number.
- One six-foot draped table
- Two chairs
- One waste basket
- 2 complimentary symposium registrations per 10' x 10' space booked. Additional badges are available for \$995 before August 22 and \$1,195 starting August 23.
- Enhanced digital profile on ISHInews.com exhibitor listing
- Company listing with logo and link on mobile app
- Basic Internet service in the exhibit hall
- Security in the exhibit hall from
  - o 5:30pm Monday - 7:00am Tuesday
  - o 5:30pm Tuesday - 7:00am Wednesday
  - o 5:30pm Wednesday - 7:00am Thursday
- All registered exhibitors have access to the full program and meal functions including
  - o Welcome Reception Monday evening
  - o Continental breakfast on Tuesday, Wednesday, Thursday
  - o Buffet lunch on Tuesday and Wednesday
  - o Evening dinner event on Wednesday





# Exhibitor Rules & Regulations

## Services/Equipment NOT Included in Exhibit Space Rental

The following are not included in exhibit space rental:

- Carpet or padding for exhibitor's booth (Exhibitor required to provide at own expense.)
- Assembly, dismantle or rigging services
- Electricity
- Lead Retrieval Service
- Cleaning of exhibit space (the exhibit hall will be sanitized each evening)

These items can be ordered through Freeman using the instructions contained in the online portal.

## RESALE AND SUBLETTING OF SPACE

No exhibitor shall sublet or apportion any of his/her allotted exhibit space with another business or firm, nor permit any other person or party to market, display or present therein any goods or services not manufactured or distributed by the exhibitor in the regular course of business.

## APPEARANCE OF EXHIBIT SPACE AND CARE OF PREMISES

- All open or unfinished sides of the exhibit which may appear unsightly must be covered or show management will have them covered at exhibitor's expense.
- No bolts, screws, hooks or nails shall be driven into or otherwise attached to the walls or floors of the exhibit areas.
- No part of the display may be attached to or otherwise secured to the columns, drapery backdrop or side dividers.
- Decals or other adhesive materials shall not be applied or affixed to the walls, columns or floor of the exhibit/facility areas.



# Exhibitor Rules & Regulations

## EXHIBIT DESIGN

- All exhibit displays should be designed and erected in a manner that will withstand normal contact or vibration caused by neighboring exhibitors, hall laborers or installation/dismantling equipment, such as fork lifts.
- Exhibitors should ensure that any display fixtures such as tables, racks or shelves are designed and installed properly to support the product or marketing materials to be displayed.
- All exhibit backgrounds must conform to the standards set by the IAEE (International Association of Exhibitions and Events).
- All 20 feet by 20 feet and over exhibits require a drawing, plans or renderings, preferably digital to be submitted to show management 60 days in advance. This will allow show management to review and indicate any problems per the show's exhibit rules.

## FIRE PROTECTION/FIRE MARSHAL REQUIREMENT

All exhibit spaces must be in full compliance with all facility, fire marshal, show management and exhibit guidelines including all local, state and federal laws. All materials used in display construction or decorating should be made of fire retardant materials.

## STAFFING OF BOOTH

The exhibitor will not dismantle their display prior to the stated closing of the show. No exhibit or any part thereof may be removed during the period of such exhibition without the written consent of show management. Exhibitors should make travel and staffing plans accordingly.

Exhibit staff must confine their activities to the contracted exhibit space. Exhibitor's personnel and representatives may not enter the exhibit space of another exhibitor without permission from that exhibitor, and at no time may anyone enter an exhibit space that is not staffed.



# Exhibitor Rules & Regulations

## EXHIBIT HOURS

Tuesday, November 4	7:30am-5:30pm
Wednesday, November 5	7:15am-5:30pm
Thursday, November 6	7:30am-12:00pm

### Exhibit Installation and Dismantle

#### Set up

Monday, November 3	10:00am — 5:00pm (badge is required)
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#### Tear-down

Thursday, November 6	12:00pm — 4:00pm (badge is required)
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- Materials for an exhibit display may not be delivered to the exhibition facility before the official move-in period.
- Under no circumstances will the removal of any exhibit or portion thereof be permitted during the exhibition without permission first being secured in writing from show management.
- No displays may be dismantled prior to the official closing of the exhibition.
- All materials must be removed from the facility by the end of the official move-out period.
- At the end of the designated dismantling time, all exhibitor displays or materials left in the exhibitor's space without instructions will be packed, shipped or discarded at the discretion of show management at the exhibitor's expense.

## EXHIBITOR APPOINTED CONTRACTOR (EACs)

An Exhibitor Appointed Contractor (EAC) is any company other than the designated official contractors that provide services such as display installation and dismantling which may require access to exhibitor's booth space any time during installation, event dates or dismantling. If an exhibitor wishes to use an EAC, they must abide by all of the rules and regulations of the event. In performing work for their clients, the EAC shall fully cooperate with the official contractors and shall comply with existing labor regulations or contracts as determined by the commitments made and obligations assumed by show management in any contracts with the official contractors.



# Exhibitor Rules & Regulations

## MATERIAL HANDLING

Freeman, the official material handling contractor, will handle and provide storage space for crates, boxes, skids, etc., during the exhibition and return properly marked materials at the completion of the meeting. Materials not in accordance with these regulations will be discarded.

## STORAGE OF CRATES AND BOXES

Proper identification and tags will be available at the Service Desk. Storage of crates and boxes can be arranged with Exhibitor Services, as outlined in the online Exhibitor Service Kit. All cartons, crates, containers, packing materials, etc., that are necessary for re-packing must be labeled with stickers. They will be removed from the floor and stored by Exhibitor Services. Access to storage will be available through Exhibitor Services. Arrangements may be made at the Service Desk. Crates and boxes may not be stored behind booth displays.

## LABOR

- Labor jurisdiction and union rules are determined by the facility, state and municipality in which the exhibition is held. Where union contracts exist with service contractors, exhibitor must acknowledge union jurisdictions and conform to those contracts and use of the union personnel involved.
- Skilled and unskilled labor as needed or required can be arranged through the official service contractor at established rates.
- Arrangements should be made in advance.



# Exhibitor Rules & Regulations

## SECURITY

Neither show management, the official contractors, nor the facility are responsible for the exhibitor's property in the event of theft, accident, vandalism or other causes. Exhibitors are responsible for the security of their property and should be properly insured.

**However, security will be in place in the exhibit hall during the following hours**

- 5:30pm Monday, November 3 - 7:00am Tuesday, November 4
- 5:30pm Tuesday, November 4 - 7:00am Wednesday, November 5
- 5:30pm Wednesday, November 5 - 7:00am Thursday, November 6

## OFFICIAL SHOW DIRECTORY AND EXHIBITOR LISTINGS

Exhibitor information will be published as part of the official event directory if directory information is submitted by the deadline date. The exhibitor waives and indemnifies show management and its agents from and against any and all claims against show management with respect to errors and omissions in the directory. The exhibitor shall be responsible for the content of its entries.

Each exhibitor is responsible for accurately providing a company description by July 31, 2025 at the latest. Exhibitors should also provide a company logo (if one is not on file previously) and a web address for the company website.

The listing will be used on the official conference website and included on the mobile app. Show organizers will link the exhibitor's description with their company website from [www.ishinews.com](http://www.ishinews.com).



# Exhibitor Rules & Regulations

## CAMERA, MOBILE PHONE, VIDEO, AND AUDIO RECORDING

Attendees, including all exhibitors, are encouraged to ask for permission before using cameras, including mobile phone and tablet cameras, and all other video or audio recording devices on the Exhibit Hall floor (with the exception of their own booth), and during poster presentations.

Attendees are not permitted to take video or audio records of speaker talks. Attendees not adhering to this policy may be asked to leave the room and will be asked to delete all recordings already taken; additional action may be taken with repeat or egregious offenders. When registering to attend the meeting you are required to agree that you will adhere to this policy.

Exhibitors are permitted to photograph their own booth displays and/or products. Exhibitors are prohibited from photographing or producing audio/video of other displays, products or materials without prior written permission from show management.

Only official photographers and audio/video producers appointed by show management are permitted to photograph or record audio or video of any events including workshops, general session talks or poster presentations including presentations made by the exhibitor.

Conference sessions including workshops may not be video/audio recorded.

## VENDOR SHOWCASE

The International Symposium on Human Identification is committed to providing a professional and engaging environment for all exhibitors and attendees. Exhibitors who have received or purchased a Vendor Showcase must adhere to the following rules to ensure a smooth and successful event.

### General Guidelines

- The Vendor Showcase is a scheduled presentation opportunity for exhibitors to demonstrate their products, services, or innovations to attendees.
- Presentations should be educational and informative, aligning with the mission of ISHI. Sales pitches must be kept to a minimum.
- All exhibitors must comply with ISHI's code of conduct and maintain professionalism throughout their presentation.
- Vendor showcases are only available to companies exhibiting at ISHI and may not be shared with two companies, with the exception of parent and subsidiary companies (maximum of two companies per presentation).



# Exhibitor Rules & Regulations

## **Scheduling & Presentation Time**

- Vendor Showcase time slots will be agreed upon in advance by the ISHI organizers and exhibitor. The number of time slot requests are subject to availability and will be honored on a first-come, first-served basis.
- Each Vendor Showcase is allocated two hours. Exceeding the allotted time is not permitted.

## **Presentation Materials, Food and Beverage, and Room Setup**

- Exhibitors are responsible for providing their own presentation materials, including slides, videos, and product samples.
- Standard AV equipment (screen, projector, microphone) will be provided by ISHI. Any additional AV needs must be requested through the venue. All additional AV costs are the responsibility of the exhibitor.
- Exhibitors are responsible for coordinating and purchasing any food and beverage during the vendor showcase. Information regarding F&B contacts will be provided by Kaylanie Story.
- Any physical product demonstrations must be pre-approved by the ISHI team to ensure compliance with venue regulations.

## **Promotional Materials & Branding**

- Exhibitors may distribute marketing materials only within their designated presentation area and exhibit booth.
- Giveaways and samples are allowed but must comply with venue policies and should not create excessive waste or disruption.

## **Audience Engagement & Conduct**

- Presenters should engage the audience in a respectful and professional manner.
- ISHI encourages interactive sessions but prohibits any form of aggressive sales tactics or solicitation.

## **Compliance & Liability**

- All exhibitors must comply with ISHI event policies, venue rules, and any applicable legal regulations.
- Exhibitors assume full responsibility for their materials, equipment, and any damages that may occur during their presentation.
- ISHI reserves the right to modify schedules, reassign presentation slots, or cancel sessions if necessary.

## **Cancellation & No-Show Policy**

- Exhibitors who need to cancel their Vendor Showcase must notify ISHI at least 10 business days in advance.
- No-shows without prior notice may result in forfeiture of future presentation opportunities at ISHI events.

By participating in the ISHI 36 Vendor Showcase, exhibitors agree to abide by these rules and ensure a positive experience for all attendees. For any questions or special requests, please contact [kaylanie.story@promega.com](mailto:kaylanie.story@promega.com)



# Exhibitor Rules & Regulations

## USE OF EVENT NAME, LOGO, AND ARTWORK

The International Symposium on Human Identification (ISHI) event name, logo and artwork are the property of Promega Corporation. Use of the aforementioned in conjunction with advertisements, promotional materials, endorsements, statements, contests, and or awards of any kind is prohibited without expressed written consent from show management. However, show management will make available and grant permission to exhibitors and advertisers to use the event name and/or logo in an approved and appropriate manner in conjunction with their advertisements and other materials promoting that exhibitor's participation in the event. Samples of the proposed use of the event name and/or logo should be submitted to show management at least 30 days in advance of the event. Show management reserves the right to deny any request or any use of the event name, logo and artwork that it finds to be inappropriate, offensive or not in the best interests of the event.

## ADVERTISING

Exhibitor shall not, without the written consent of show management, distribute or permit to be distributed any advertising matter, literature, souvenir items or promotional materials in or about the exhibit areas except from its own allotted exhibit space. Exhibitor shall not post or exhibit any signs, advertisements, show bills, posters or cards of any description on any part of the premises of the facility except within the exhibitor's exhibit space and upon such space as is made available for such purposes by the facility.

## LITERATURE DISTRIBUTION/ GIVEAWAYS

Circulars, catalogs, magazines, folders, promotional, educational or other giveaway mater may be distributed only at the exhibitor's display and must be related strictly to the products and/or services on display or eligible for display and for products which are directly available from the exhibitor. No exhibitor may distribute or leave behind merchandise, signs or printed materials in the registration areas, meeting rooms or public areas of the event site, including hotels, shuttle buses, parking garages, etc.

## FOOD AND BEVERAGE

Due to exclusive catering agreements with the venue, no food and beverages are permitted in exhibit booths.





# Exhibitor Rules & Regulations

## EXHIBITOR LIABILITY INSURANCE REQUIREMENT

Show management requires each exhibiting company and exhibitor appointed official contractor, to carry general liability insurance of at least \$1 million per occurrence.

## FORCE MAJEURE

Show management will not be responsible in any event for any loss, damage, delay, or limitation related to acts of God, pandemics, transportation stoppages, labor disputes, government restrictions, civil unrest, warfare, and acts of terrorism, unavoidable casualty or any other similar causes beyond the control of show management. Exhibitor hereby releases and discharges show management and its officers, directors, employees and agents from liability for any such loss, damage, delay or limitation. Should any contingency prevent the holding of the exhibition, show management will refund any fees collected for exhibit space.

## HOLD HARMLESS AGREEMENT AND INDEMNIFICATION

Neither show management nor its officers, directors, employees and agents shall in any manner or for any cause be liable or responsible to any exhibitor or its employees or agents or any other person for any injury or damage to any person, business or property in any way related to or arising in connection with the exhibition; and any and all claims for such injuries or damages are hereby waived and each exhibitor agrees to indemnify and hold harmless show management and the facility, their directors, officers, employees, and agents (the indemnified parties) against any and all claims, liabilities, losses and expenses, including reasonable attorney's fee, imposed on, incurred by or asserted against the indemnified parties caused by any act or omission of that exhibitor, or occurring within the exhibit space leased by that exhibitor or arising in connection with the activities conducted by that exhibitor in connection with the exhibition.

The exhibitor acknowledges that show management and the facility do not maintain insurance covering the exhibitor's property and it is the sole responsibility of the exhibitor to obtain adequate coverage.



# Exhibitor Rules & Regulations

## SIGNS

### Hanging Signs and Graphics

Hanging signs and graphics are permitted in all standard peninsula and island booths. End-cap and linear booths do not qualify for hanging signs and graphics. Whether suspended from above or supported from below, they should comply with all ordinary use-of-space requirements. For example, the highest point of any sign should not exceed the maximum allowable height for the booth type. Hanging signs and graphics should be set back 10 feet from adjacent booths and be directly over contracted space only.

Approval for the use of hanging signs and graphics, at any height, should be received from show management at least 60 days prior to installation.

## SOUND/NOISE/MUSIC/LIGHTING

### Sound/Music

In general, exhibitors may use sound equipment in their booths so long as the noise level does not in the exclusive judgment of show management; disrupt the activities of neighboring exhibitors. Speakers and other sound devices should be positioned so as to direct sound into the booth rather than into the aisle. As a rule of thumb; sound and noise should not exceed 85 decibels when measured from the aisle immediately in front of a booth.

Exhibitors should be aware that music played in their booths may be subject to laws governing the use of copyrighted compositions. Show management does not have a license with any licensing agencies; therefore exhibitor is responsible for obtaining licensing directly.

### Lighting

- Lighting including gobos, should be directed to the inner confines of the exhibit space. Lighting should not project onto other exhibits or exhibition aisles.
- Lighting elements must be contained within the confines of the contracted exhibit space and not protrude into the aisles. This includes all truss work, lighting apparatus, projections equipment etc. Strobe, flashing and rotating lights are not permitted without the advance written approval of show management.



# Exhibitor Rules & Regulations

## NON-SANCTIONED ANCILLARY EVENTS

Exhibitors are strictly prohibited from publicizing and/or conducting any activities before, during or after the conference and workshops – from November 2 - November 7, 2025. Ancillary events include gatherings, receptions, educational sessions, product demonstrations, networking events, or private meetings that are organized by entities other than ISHI and occur in conjunction with the ISHI conference, whether on-site or off-site.

Violators of this policy may lose the opportunity to exhibit at future symposia and further, may forfeit the right for company personnel to participate in any capacity in future symposia including as a registrant, speaker or poster presenter, and be subject to a fine of \$10,000 at the discretion of show management.

## GOOD NEIGHBOR POLICY

Exhibitors are required to keep all booth activities within the confines of their exhibit space and not interfere with aisle traffic flow or access to neighboring exhibits. Activities may not disturb neighboring booths. Demonstrations, booth giveaways and literature must directly relate to the exhibiting company product, business or mission and not be offensive in any manner.

Exhibitors are required to conduct themselves and operate their exhibit so as not to annoy, endanger or interfere with the rights of others at the show. Show management reserves the right to deny access to the exhibition floor to exhibitors not conducting themselves in a professional, ethical or otherwise appropriate manner. Unsportsmanlike, unethical, illegal or disruptive conduct such as tampering with another party's exhibit or engaging in corporate espionage is strictly prohibited.

Exhibitor's personnel and their representatives may not enter the exhibit space or loiter in the area of another exhibitor without permission from that exhibitor, and at no time may anyone enter an exhibit space that is not staffed.



# Exhibitor Rules & Regulations

## COMPLIANCE AND ENFORCEMENT

Show management shall have the final determination, interpretation and enforcement of all rules, regulations and conditions governing exhibitors. The exhibitor shall be bound by the rules and regulations set forth herein. All matters and questions not covered by the rules and regulations shall be subject to the final judgment and decision of show management.

Third parties acting on behalf of or representing the exhibitor must adhere to and abide by the contract for exhibit space and the rules and regulations. It is the Exhibitor's responsibility to make their agencies and/or contractors aware of all rules and regulations, guidelines and deadline dates, and to forward all items for which such agency or contract may be responsible. Penalties may apply at the discretion of show management.

These rules and regulations may be amended at any time by show management upon written notice to affected exhibitors.