

Dear I.C.E. Partners,

Welcome to July! We are four months away from the <u>2024 I.C.E. Exchange</u>. Our team is working diligently to create a pivotal, memorable, and successful experience for all participants.

Reminder: All newsletters are posted in the <u>Exhibitor Harvester</u>, with general updates available online (<u>https://www.ice-exchange.org/Exhibit-Sponsorships/Resources-for-Exhibitors</u>).

Please read this email in its entirety, as it includes important details on your participation for the upcoming event.

### **IMPORTANT DATES**

Deliverables	Launch	Deadline
Certificates of Insurance (COI)	Once contract is executed	Friday, September 13
Exhibitor Harvester (portal to	Monday, July 15	Monday, October 14
upload promotion information)		
Registration & Housing	Monday, June 24	Friday, October 4
Exhibitor Services Kit	September 2024	
Pre-Show Attendee List*	Monday, October 28	
Post-Show Attendee List*	Monday, December 2	

<sup>\*</sup>Only available to exhibitors/sponsors who included in their package

### I.C.E. EXCHANGE MARKETING TOOL KIT

Attached you will find the official I.C.E. Exchange Marketing Toolkit. The toolkit was created to maximize your presence at the conference with official conference hashtags, logos and sample posts to share on your social media pages.

### **EXHIBITOR HARVESTER AND MOBILE APP**

I.C.E. utilizes the Exhibitor Harvester by Cadmium, an online portal for you to update company information, add team members, and upload your logo and virtual bag insert. You will receive an email from Cadmium (noreply@gocadmium.com) with your access key for the Exhibitor Harvester along with instructions on how to complete your tasks. The same instructions are also attached in this email with images to help guide you through the process. If you have not received your access key or are having trouble accessing the Harvester, please contact meetings@credentialingexcellence.org for assistance.

## I.C.E. MEMBERSHIP REFERRAL PROGRAM \*NEW FOR 2024\*

I.C.E. recognizes Sustaining and Affiliate members who refer new members (any category). This is a terrific way to support the membership growth of I.C.E. while earning beneficial points to use.

For each referral who joins I.C.E., the Sustaining/Affiliate member will earn points to be used in the booth selection process for the following year's I.C.E. Exchange (those recruited in 2024 will earn points for 2025 booth selection). Points will be tabulated and reported out by I.C.E. staff by the deadline of February 20, 2025. Please contact the I.C.E. team with questions <a href="mailto:info@credentialingexcellence.org">info@credentialingexcellence.org</a>.

You can find more information regarding the referral program here.

## **INNOVATION HALL**

The Innovation Hall will be located in the Sparkle Ballroom at the Fontainebleau. This year, the hall will share an airwall with two education rooms. We ask all exhibitors to be mindful of the volume levels in the hall outside of show hours and be respectful of their neighbors.

Please note the exhibit hall hours\* below to plan your time at the conference:

Exhibitor Move In Sunday, November 17	8:00 am – 5:00 pm	
Show Hours Sunday, November 17	6:00 pm – 7:15 pm	Welcome Reception Sponsored by PearsonVUE
Monday, November 18	7:00 am - 8:00 am 9:30 am - 10:00 am 11:30 am - 1:00 pm 3:30 pm - 4:15 pm 5:30 pm - 6:30 pm	Breakfast Coffee Break Lunch Coffee Break Innovation Happy Hour
Tuesday, November 19	7:30 am - 9:00 am 10:00 am - 10:30 am 1:30 pm - 2:30 pm	Breakfast Coffee Break Dessert Break
Exhibitor Move Out Tuesday, November 19	2:30 pm – 6:00 pm	

<sup>\*</sup>Please note these hours are subject to change.

Click here to view the general Schedule of Events. The current floorplan can be viewed here.

## **REGISTRATION & HOUSING**

Registration and housing is now open! I.C.E. sent you an email with registration codes and instructions to register your team. As a reminder, pre-registration is required to book your hotel. The deadline to register is **Friday, October 4**, however we recommend you register as soon as possible to secure a room. You can find more information in the <u>Hotel and Travel</u> section of the I.C.E. Exchange website.

#### The Fontainebleau Hotel

4441 Collins Ave, Miami Beach, FL 33140 Rate: \$299/night plus taxes and resort fees

The I.C.E. hotel block at The Fontainebleau Miami Beach is currently the only contracted block for the conference. I.C.E. is not working with any third-party hotel agents. If you receive communications claiming to be affiliated with I.C.E. to secure housing, please contact <a href="mailto:meetings@credentialingexcellence.org">meetings@credentialingexcellence.org</a>.

### **EXHIBITOR SERVICE KIT**

The Exhibitor Service Kit will be sent out in September by Alliance Expositions, when you can begin placing orders for your booth. As the I.C.E. Exchange will be held at the Fontainebleau Miami Beach, the exhibit hall will be carpeted so you will not be required to provide flooring for your booth. You will have the option to order additional carpeting and flooring through the kit. Shipping information and order deadlines will also be included in the kit.

### **SCAM ALERT**

Unfortunately, every year I.C.E. is alerted to various scams related to the I.C.E. Exchange. You should only be contacted by authorized representatives from I.C.E. regarding the I.C.E. Exchange. Official communications will be sent via emails with the credentialingexcellence.org domain unless noted otherwise by I.C.E. in exhibitor newsletters and on the conference website. If you receive any suspicious communication, please contact I.C.E. immediately and share as much detail as possible (name, contact information, organization).

Types of scams you may receive:

- **-Phone calls:** Individuals pretending to want to confirm your exhibitor details to gain confidential information
- Hotel Booking Emails: Individuals trying to book your team in a hotel block.

## **QUESTIONS?**

Should you have any questions, please do not hesitate to reach out to meetings@credentialingexcellence.org.

Our team is looking forward to working with you and welcoming you to Miami Beach in November!

# THANK YOU TO OUR SUSTAINING MEMBERS

ABMS AssessLink Kryterion, Inc.
Alliant Insurance Services Learn Ethos

Alpine Testing Solutions Meazure Learning

BenchPrep PearsonVUE

BrightLink Technology Professional Testing Corporation (PTC)
CredHQ by Agilutions Prometric

Comms Multilingual PSI Services
Data Recognition Corporation (DRC) risr/

ExamStudio powered by Zoomorphix Roc-P

Framing Success SeaCrest Consulting

Heuristic Solutions Strasz Assessment Systems

Human Resources Research Organization (HumRRO) Surpass Assessment

Internet Testing Systems

Interested in being a part of this community? Contact Candice Young at <a href="mailto:cyoung@credentialingexcellence.org">cyoung@credentialingexcellence.org</a> to learn about year-round benefits.

Best regards,

### **Angie Avendaño**

I.C.E. Exhibits Management Team



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